



# Technology Forum

## Yaoundé

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Agnès Fall

# Management Information Systems: a technology project prerequisite



# Switching to a computerized MIS

## Expected benefits

- **Information:** More reliable, more efficient processes for production and use
- **Management:** Improved asset quality and risk management; income goes up
- **Personnel:** Better use of their time, more professional services, increased productivity
- **Clients:** Product diversification, improved service, increased trust, lower transaction costs
- **Partners and funders:** increased trust (support)

# Switching to a computerized MIS

## Implementation cycle (1)

- Why is the change needed?
- What are the MFI's goals?
- What are the tools and the approach necessary to achieve them?
- Evaluate prerequisites: business plan, policies and procedures, internal controls, reliable data, etc.
- Decide how to organize implementation

# Switching to a computerized MIS

## Implementation cycle (2)

- Evaluate and prioritize needs
- Evaluate and budget needed resources: financial, HR, time, equipment
- Research and select tools and software
- Organize and plan roll out
- Optimize and maintain system

# Updating IS

## Success factors

- Institutional commitment
- Strategy to cope with change
- All stakeholders buy in to the same goals
- Well defined and prioritized needs
- Good project management
- Realistic time and resource planning



**An MIS that is up and running and stable is key to any technology project**



# New technology

What are the requirements ?

- A stable and well functioning computerized MIS !!!
- Take a systematic and well organized approach





THANK YOU